

Exhibit 300: Capital Asset Summary

Part I: Summary Information And Justification (All Capital Assets)

Section A: Overview & Summary Information

Date Investment First Submitted: 2010-03-19
Date of Last Change to Activities: 2012-06-21
Investment Auto Submission Date: 2012-02-27
Date of Last Investment Detail Update: 2011-09-16
Date of Last Exhibit 300A Update: 2012-02-27
Date of Last Revision: 2012-06-21

Agency: 029 - Department of Veterans Affairs **Bureau:** 00 - Agency-Wide Activity

Investment Part Code: 01

Investment Category: 00 - Agency Investments

1. Name of this Investment: Benefits Legacy

2. Unique Investment Identifier (Ull): 029-666666109

Section B: Investment Detail

- 1. Provide a brief summary of the investment, including a brief description of the related benefit to the mission delivery and management support areas, and the primary beneficiary(ies) of the investment. Include an explanation of any dependencies between this investment and other investments.**

The Benefits Legacy investment includes development and ongoing sustainment of mission-critical benefits programs under the Benefits Product Project Management Division that deliver Veteran employment services, facilitate Veteran case management, process benefits claims, and provide financial services to enable Veteran homeownership. Technical and business functionally will continue to be supported, enhanced, and expanded to have increased automation and improved technical service oriented capabilities which cumulatively will further streamline the delivery of benefits to Veterans and their beneficiaries. The Corporate WINRS (CWINRS) application provides Vocational Rehabilitation & Employment (VR&E) counselors with a case management toolset that tracks the Veteran's progress through VR&E employment and/or rehabilitation benefit paths. This includes establishing entitlements to financial benefits, establishing appointments, and sending transactions to the Financial Management System (FMS) for vendor payments. The Compensation and Pension (C&P) Application Maintenance program provides maintenance support for a large portfolio of business applications which perform core benefits claims processing functions to enable compensation and pension payments to Veterans with service connected disabilities or to surviving family members because of service-connected Veteran deaths. The C&P benefit programs operate in a highly dynamic environment that has multiple demands owing to legislative and business process changes as well as other stakeholder demands. The Agent

Orange (Fast Track) supports the design and development of an automated claims system called "Fast Track" for processing newly added Agent Orange (AO) Presumptive conditions, as well as any other new AO Presumptive conditions that may be added during the life of the contract using an Agile development methodology. The Reimbursable Loan Guaranty (LGY) will sustain processes and technologies for delivering the full suite of GI Bill Home Loan Guaranty benefits and for supporting external interfaces with key federal stakeholders and essential private industry partners. For FY11 and beyond, this investment will include continued development and sustainment of the web-based applications that support Benefits VETSNET and Veterans Benefits Management Service (VBMS). As such, cutting funding for this investment will have a negative impact on other projects within the OIT portfolio of investments.

2. How does this investment close in part or in whole any identified performance gap in support of the mission delivery and management support areas? Include an assessment of the program impact if this investment isn't fully funded.

The Benefits Legacy investment supports VA's mission and goals to seamlessly provide benefits to Veterans by supporting the legacy applications that process pending disability claims, provide employment and home loan services. The investment removes dependency on an obsolete and technically fading benefits payment and case management system through Corporate WINRS (CWINRS) and improves maintenance cycle performance timeliness within Loan Guaranty. The Fast Track Claims Processing System enables Vietnam Veterans to submit claims for Agent Orange exposure. Veterans claiming one or more of the supported presumptive conditions are able to self register, create a profile and submit claims. The system can also process medical evidence forms known as Disability Benefit Questionnaires (DBQs) that are submitted online by the Veteran's private sector or VHA provider. Lack of funding could result in a failure of Legacy applications due to absence of upgrades and support. Failures could not be repaired and regulatory changes could not be implemented. VA will have continued mitigating failures of older, existing systems until new equipment purchases and software enhancements, upgrades or replacements are obtained, tested, and placed into the production environment. VA will no longer have its own resources for technical support to included implementing enhancements to the respective systems so the system better meets VBA's needs. A lack of Benefits Delivery Network (BDN) knowledge would result in the inability to carry over data and functions to Corporate WINRS. The lack of funding would result in denial of the GI Bill Home Loan Guaranty benefit to veterans including support for specially adapted housing and Native American Direct Home Loans; jeopardize the ability to respond to Congressional and Secretarial inquiries, and result in loss of performance data for program executives, field managers and external stakeholders such as DoD, Treasury and the private mortgage banking industry. A lack of funding for Fast Track Agent Orange major initiative would impact momentum and greatly handicap VA from meeting its goals and commitments to significantly reduce the time it takes to triage and disposition Veteran's claims for Agent Orange conditions. Failure to fund this asset would also require explanation to Congressional oversight committees.

3. Provide a list of this investment's accomplishments in the prior year (PY), including projects or useful components/project segments completed, new functionality added, or operational efficiency achieved.

Fast Track Agent Orange designed and coded new guided entry online forms for the initial 3

Disability Benefits Questionnaires, decoupled the Veteran-facing web site from the backend systems to enable online data entry forms to be stored for processing, added Power of Attorney user role, replaced batch Corporate database interface to a real time interface and added usability and process efficiency enhancements. CWINRS development worked to establish a flexible interface with FAS for re-use by other VBA business lines, data sharing FAS for subsistence payment and data retrieval from BDN, C&P and payment extract from FMS. VR&E QA Web provided online real-time search, query and reporting capabilities, ability to track completed actions and case alert for local quality assurance management. Loan Guaranty ensured sustainment of applications that makes the determination and processing of Veterans benefits regarding Home Loan eligibility and Loan guarantees.

4. Provide a list of planned accomplishments for current year (CY) and budget year (BY).

In CY12 and BY13 Fast Track Agent Orange will reduce the need to receive, process and store paper Agent Orange related claims, improve service to veterans by enabling online application and monitoring of AO related claims, eliminate inefficiencies associated with paper claims processing, secure veterans' personal information, reduce average number of days required to process an Agent Orange claim and reduce the Agent Orange claims backlog. Loan Guaranty's Stakeholder Enterprise Portal will provide access for Loan Guaranty's business partners including lenders, appraisers, mortgage loan officials, and property managers to enable them to conduct business with VA on behalf of the veteran. CWINRS Development will re-platform Strategic Asset Management (SAM) to Corporate Database, migrate current CWINRS functionality from BDN to Corporate Database, pay CH31 subsistence payment via interface to FAS and support transition through BPR implementation. The Compensation & Pension Benefits Legacy Application Support Service will provide problem resolution and custom development coding and testing support for maintenance and enhancements to custom developed VA applications.

5. Provide the date of the Charter establishing the required Integrated Program Team (IPT) for this investment. An IPT must always include, but is not limited to: a qualified fully-dedicated IT program manager, a contract specialist, an information technology specialist, a security specialist and a business process owner before OMB will approve this program investment budget. IT Program Manager, Business Process Owner and Contract Specialist must be Government Employees.

2009-06-10

Section C: Summary of Funding (Budget Authority for Capital Assets)

1.

Table I.C.1 Summary of Funding

	PY-1 & Prior	PY 2011	CY 2012	BY 2013
Planning Costs:	\$0.0	\$0.0	\$0.0	\$0.0
DME (Excluding Planning) Costs:	\$2.0	\$6.9	\$0.0	\$0.0
DME (Including Planning) Govt. FTEs:	\$3.2	\$1.2	\$0.5	\$0.0
Sub-Total DME (Including Govt. FTE):	\$5.2	\$8.1	\$0.5	0
O & M Costs:	\$16.7	\$11.6	\$3.3	\$7.7
O & M Govt. FTEs:	\$7.5	\$2.6	\$9.9	\$12.9
Sub-Total O & M Costs (Including Govt. FTE):	\$24.2	\$14.2	\$13.2	\$20.6
Total Cost (Including Govt. FTE):	\$29.4	\$22.3	\$13.7	\$20.6
Total Govt. FTE costs:	\$10.7	\$3.8	\$10.4	\$12.9
# of FTE rep by costs:	98	29	92	109
Total change from prior year final President's Budget (\$)		\$-11.7	\$-1.7	
Total change from prior year final President's Budget (%)		-34.32%	-11.27%	

2. If the funding levels have changed from the FY 2012 President's Budget request for PY or CY, briefly explain those changes:

The significant increase in funding for FY11 is attributable to the Department's Veteran Innovation Initiative, an effort to address employee identified issues across the VA. For FY 12 and beyond, an increase in funding is attributable to Chapter 33 - Post 911 G.I. Bill sustainment costs. The Benefits Legacy FY12 budget request was adjusted/reduced to accommodate the President's budget.

Section D: Acquisition/Contract Strategy (All Capital Assets)

Table I.D.1 Contracts and Acquisition Strategy

Contract Type	EVM Required	Contracting Agency ID	Procurement Instrument Identifier (PIID)	Indefinite Delivery Vehicle (IDV) Reference ID	IDV Agency ID	Solicitation ID	Ultimate Contract Value (\$M)	Type	PBSA ?	Effective Date	Actual or Expected End Date
Awarded	3600	VA798AP0085									
Awarded		VA518V15026	GS06F0549Z	4730							
Awarded	3600	V116E15444	GS35F5491H	4730							
Awarded	3600	VA11810F0194	GS35F4984H	4730							
Awarded	3600	VA11811P0066									
Awarded	3600	V0010A116E95270	GS35F0250J	4730							
Awarded	3600	VA798AP0068									
Awarded	3600	VA11810P0114									

2. If earned value is not required or will not be a contract requirement for any of the contracts or task orders above, explain why:

All current contracts and task orders are in a steady state of operations. VA does not require EVM to be executed on O&M applications. DME tasks within VA incorporate EVM as part of the project management structure, and VA monitors cost and schedule performance in conformance with ANSI 748 guidelines. This investment does not, however, require EVM tracking for firm fixed price task orders. Further, in accordance with VA Notice 10-2 issued on August 25, 2010, which rescinds VA Directive 6061, all VA contracts are required to comply with the VA's Project Management Accountability System (PMAS), which incorporates industry best practices for measuring project performance.

Exhibit 300B: Performance Measurement Report

Section A: General Information

Date of Last Change to Activities: 2012-06-21

Section B: Project Execution Data

Table II.B.1 Projects

Project ID	Project Name	Project Description	Project Start Date	Project Completion Date	Project Lifecycle Cost (\$M)
1106230604	Fast Track Claims Processing (Agent Orange)	The Agent Orange (Fast Track) FY10 request was used to fund contractor support to design and develop an automated claims system called Fast Track for processing newly added Agent Orange (AO) Presumptive conditions, as well as any other new AO Presumptive conditions that may be added during the life of the contract using an Agile development methodology. The contractor has developed a suite of web-enabled claims forms that allows claimants to electronically download and, at the claimants option, electronically submit complete claims for Vietnam era service connection. Also for the first time in VA, the claimant and their provider(s) are now able to upload supporting medical evidence for the presumptive conditions in the form of Disability Benefits Questionnaires (DBQs) that become a part of the electronic claim. The initial			

Table II.B.1 Projects

Project ID	Project Name	Project Description	Project Start Date	Project Completion Date	Project Lifecycle Cost (\$M)
		development effort was funded out of the VA Innovations Initiatives (VAi2), and the FY11 and FY12 enhancement work is funded out of OI&T/Product Development as part of the President's budget.			
1007280603	CWINRS_BDN Migration	CWINRS is a case management application re-engineered and enhanced from a field developed application for the Vocational Rehabilitation and Employment (VR&E) offices in the Department of Veterans Affairs Regional Offices (VAROs). CWINRS provides VARO staff, outstation staff, contractors, and others with a means of maintaining accurate information for service-connected disabled veterans participating in the VR&E program. CWINRS utilizes the Veterans Benefits Administrations (VBAs) corporate database to maintain participant information and interfaces with VBAs BDN and VA Financial Management System (FMS) to process payment and accounting transactions. The project is to remove the CWINRS Application dependency on the legacy VBA BDN. The VAs ability to maintain the BDN is at risk from a human resource aspect. BDN resides on a Honeywell Bull mainframe computer and is programmed in COBOL. Expertise on the Honeywell Bull is fading away in both the private and public sectors.			
1109141066	VRE Quality Assurance QA Web	The Vocational Rehabilitation & Employment Quality Assurance Web Application (VR&E QA Web)			

Table II.B.1 Projects

Project ID	Project Name	Project Description	Project Start Date	Project Completion Date	Project Lifecycle Cost (\$M)
		project was developed under OI&Ts Process Modeling Center of Excellence (PMCE) as a pilot project to improve business process s and support VR&Es Quality Assurance (QA) program. This project is designed to complete the work started under the PMCE and provide for future functionality enhancements to VR&E QA program.			
1106060604	St Paul Rules Based Claims Processing Pilot	The project is aligned with VAs overall goal to reduce backlog. The Rules-based Processing System (RBPS) is expected to reduce the processing time and eliminate decision variance by building the processing rules and guidance into the automated business rule system. Also, the project decreases the claims backlog and frees staff processing hours which can then be realigned to claims requiring manual intervention.			

Activity Summary

Roll-up of Information Provided in Lowest Level Child Activities

Project ID	Name	Total Cost of Project Activities (\$M)	End Point Schedule Variance (in days)	End Point Schedule Variance (%)	Cost Variance (\$M)	Cost Variance (%)	Total Planned Cost (\$M)	Count of Activities
1106230604	Fast Track Claims Processing (Agent Orange)							
1007280603	CWINRS_BDN Migration							
1109141066	VRE Quality Assurance QA Web							

Activity Summary

Roll-up of Information Provided in Lowest Level Child Activities

Project ID	Name	Total Cost of Project Activities (\$M)	End Point Schedule Variance (in days)	End Point Schedule Variance (%)	Cost Variance (\$M)	Cost Variance (%)	Total Planned Cost (\$M)	Count of Activities
1106060604	St Paul Rules Based Claims Processing Pilot							

Key Deliverables

Project Name	Activity Name	Description	Planned Completion Date	Projected Completion Date	Actual Completion Date	Duration (in days)	Schedule Variance (in days)	Schedule Variance (%)
1106060604	Project Planning (PRP) Finish	Complete the Planning and post artifacts	2011-04-13	2011-04-13	2011-04-13	111	0	0.00%
1109141066	Planning State Completed	Planning State Completed	2011-10-31	2011-12-07	2011-12-07	60	-37	-61.67%

Section C: Operational Data

Table II.C.1 Performance Metrics

Metric Description	Unit of Measure	FEA Performance Measurement Category Mapping	Measurement Condition	Baseline	Target for PY	Actual for PY	Target for CY	Reporting Frequency
Executive and Congressional special reports fulfill 75% data requirements in first iteration.	Percentage	Process and Activities - Quality	Over target	75.000000	75.000000	80.000000	75.000000	Monthly
User Acceptance Testing/Software Quality Assurance test plans and scenarios can detect up to 75% of code defects.	Percentage	Technology - Quality Assurance	Over target	75.000000	75.000000	80.000000	75.000000	Monthly
Corporate WINRS (CWINRS) Help Desk response given within 24 hours of initial report 95% of the time.	Percentage	Customer Results - Timeliness and Responsiveness	Over target	70.000000	75.000000	80.000000	75.000000	Monthly
Rational Tool Suite (Requirements Management, Test Manager, Configuration Management, Change Control) is implemented within development teams.	Percentage	Technology - Efficiency	Over target	70.000000	75.000000	75.000000	75.000000	Quarterly
Projects within the investment will update actual cost, schedule, performance and acquisition execution in the monthly PMAS Dashboard. This metric will measure the percentage of investment projects reporting monthly.	Percentage	Technology - Information and Data	Over target	75.000000	75.000000	80.000000	80.000000	Monthly

Table II.C.1 Performance Metrics								
Metric Description	Unit of Measure	FEA Performance Measurement Category Mapping	Measurement Condition	Baseline	Target for PY	Actual for PY	Target for CY	Reporting Frequency
Projects within the investment will be compliant with PMAS artifact and reporting requirements.	Percentage	Mission and Business Results - Management of Government Resources	Over target	75.000000	75.000000	75.000000	75.000000	Quarterly